

## Tammer BioLab Ltd's general terms of delivery from 1 January 2024

### 1. Scope

1.1. These general terms of delivery apply to offers and contracts made by Tammer Biolab Ltd (or TBL) to its customers in the trade of products in the health care, food, environmental analytics and veterinary sciences and other products. These terms of delivery apply, unless otherwise agreed in writing in exceptional cases.

1.2. In these terms of delivery, "buyer" means the person making the purchase, "seller" Tammer Biolab Ltd and "product" means the object of the purchase.

### 2. Validity of the offer

2.1. The offer is valid for fourteen (14) days after submitting the offer, unless the seller states otherwise with the offer.

### 3. Agreement regarding procurement

3.1. The contract between the buyer and the seller is considered to have been formed when

- a) the parties have signed a written agreement or when
- b) the buyer has informed the seller that the buyer accepts the written offer (order) or when
- c) the seller has accepted the buyer's order

3.2. Changes to a written contract must be made in writing.

### 4. Prices

4.1. The offer and list prices are free in the seller's warehouse, in which case delivery fees and small delivery surcharges remain to be paid by the buyer, unless expressly agreed otherwise.

4.2. Delivery costs and extras

- a) Delivery fee €7.79 (VAT 0%)
- b) Small delivery surcharge of €7.16 (VAT 0%) for deliveries with a value of less than €20.00 (VAT 0%)
- c) Billing supplement (paper invoice) €8.93 (VAT 0%)
- d) Processing fee for transactions on behalf of €6.86 (VAT 0%) for orders that come by phone or email
- c) Freight to Finland according to the table below:

SCHENKER	KG	PCS	PRICE
R1	3	80	19.41
R2	7	200	20.34
R3	15	440	24.55
R4	30	900	30,21
R5	40	1200	31.56
R6	60		34.72
R7	80		42.09
R8	99		46.55
R9	SPECIAL AREA: LAPLAND AND THE ÅLANDS		28.70
R10	120/STYROX BOX BIG		63.27
R11	145		91.50
R13	PALLET		119.73

POST/POSTNORD	PCS	BASIC	INSTANT
RP1	50	27.92	36.02
RP2	135	29.79	38,30
RP3	280	32.49	40.59
RP4	440	37.16	43.39
TAMPERE EXPRESS SERVICE			
RTRE	CITY AREA		15.52

d) Freight to Sweden according to the table below:

SCHENKER/POSTNORD	KG	BASIC	INSTANT
RP5	0-15	33,37	38.93
Styrox box included	extra pounds	+0.34 Eur/kilo	+0.34 Eur/kilo

4.3. The prices are stated in euros without VAT. Prices with value added tax according to the applicable tax rate. Value added tax is added to prices and delivery charges.

## 5. Payments

5.1. Payments are made only against the invoice.

5.2. The payment term is 14 days net. In the event of a delay in payment, the buyer is obliged to pay late payment interest according to the Interest Act. Invoicing takes place electronically using the Customer's e-invoicing address.

## 6. Delivery condition of the goods

6.1. The seller guarantees that the delivered products are of the quality shown in the offer and contract documents.

6.2. Notice of a defect in the product (e.g. quality deviation, contamination) must be made no later than the product's due date. At his discretion, the seller can either replace the product with a new product or refund the product with an invoice. The seller is not responsible for other indirect or direct damages. TBL does not accept contaminated products and returns of other defective products are agreed separately.

## 7. Delivery time, delay and damage during transport

7.1. The delivery time is counted as starting from the date of the conclusion of the purchase agreement.

7.2. The seller and the buyer must make a notification if the delivery or reception of the product will apparently be delayed, in which case the parties agree on a new delivery date.

7.3. If the product is damaged during transport, the customer must make a note to the carrier when receiving the shipment so that the driver makes a note of the damage in the consignment note. The customer must contact the seller immediately after receiving the product and report the damage.

7.4 Force Majeure. A force majeure is considered to be a circumstance independent of TBL, unforeseeable, essentially affecting the possibilities of fulfilling the obligations mentioned in TBL's offer, which TBL has not been able to influence or prevent it or its effect by measures considered reasonable.

In the event of force majeure, TBL will notify the Subscriber immediately. TBL is released from fulfilling the obligations of the offer for the duration of the obstacle. At the latest after the obstacle is removed, TBL and the Customer agree on the effect of the obstacle on the obligations concerning the time after this.

TBL is not responsible for possible damage or costs to the Subscriber due to force majeure.

7.5. If TBL wishes, it can subcontract products from another manufacturer.

## 8 . Transfer of ownership

8.1. Ownership is transferred to the buyer when the product has been delivered in accordance with the terms of the contract. If the buyer neglects to receive the product ready for delivery on the due date and unless otherwise agreed, he is nevertheless obliged to make every payment made dependent on delivery.

## 9. Disputes

9.1. In the interpretation of the agreement and the settlement of disputes, the law in force in Finland at the time of the conclusion of the agreement shall be applied.

9.2. Disputes arising from the contract, which cannot be settled between the contracting parties, are left to be resolved by the general lower court.

## 10. General Provisions

10.1. After the written agreement is created, the agreement with its appendices is the only mutually recognized document.

10.2. All notifications regarding the fulfillment of a written contract are made in writing or using electronic communication.

10.3. In correspondence and invoices, the contract number or other identifier and the names of the parties must be mentioned, the invoices also include the specification of the goods and the delivery address.